



OHVMA Southeast District Education 2023

Transforming Your Volunteer Program

Friday, August 25, 9:00 am - 2:30 pm Fairfield Medical Center - River Valley Campus 2384 N. Memorial Dr., Lancaster Register at ohvmaonline.com OHVMA Members: Free; Non-Members: \$25

3.5 Contact Hours

9:00 am Registration, Welcome, Introductions

9:30 am **Transforming Appreciation in the Workplace (1.5 contact hours)**

> Janet Cooper, MSA, Leadership Development Specialist at Fairfield Medical Center Learn the various forms of communication and appreciation and how choosing the right method for the right person increases loyalty, decreases turnover, reduces cynicism, creates a positive environment, and elevates engagement by making staff & volunteers feel truly valued.

11:15 am Transforming the Basics of Volunteer Management (1 contact hour)

Heidi Reed, CDVS, Volunteer Coordinator at Fairfield Medical Center

Learn new, creative ideas for volunteer appreciation, recognition, recruitment,

and education, and reporting.

12:30 pm Lunch (included)

1:30 pm **Guided Networking (1 contact hour)**

Join your peers for a guided networking session, including topics such as data

management programs, creative programming, and advertising.

Questions? Contact Heidi Reed at heidire@fmchealth.org or 740-687-8109.